



TIBCO BusinessConnect Supports Real-time Healthcare Transactions

Healthcare clinics and insurers need to ensure sensitive patient information is protected according to Health Insurance Portability and Accountability Act of 1996 (HIPAA) regulations. While HIPAA paints in broad strokes about how patient information should be stored, transmitted, and shared among providers and insurers, the non-profit healthcare industry standards body Council for Affordable Quality Healthcare (CAQH) provides more detailed rules by which industry participants can play in order to be HIPAA compliant.

CAQH-enabled, HIPAA-compliant

EDI over real-time SOAP on TIBCO BusinessConnect



Insurers



Providers

A few rules get more attention than others, such as the methods and requirements outlined by the connectivity rules under CAQH CORE Phase II Rule #270 and CAQH CORE Phase IV Rule #470. These rules govern the secure sending and receiving of synchronous transactions, for example, the real-time Patient Eligibility and Benefit inquiry and response (HIPAA 201/271). Since October 19, 2017, TIBCO B2B (business-to-business) products now enable healthcare insurers and providers to exchange transactions in real-time using the SOAP protocol. In addition to the single-transmission real-time method, asynchronous batch and error handling methods also outlined in the rules are supported, too.

Healthcare organizations can save time, energy, and the costs of overcoming the challenging technical hurdles of compliance by using off-the-shelf functionality embedded in TIBCO's B2B products, such as TIBCO BusinessConnect™ 6.4, and its accompanying add-ons TIBCO BusinessConnect™ SOAP Protocol 6.2 and TIBCO BusinessConnect™ EDI Protocol 6.8. They free up IT and business personnel responsible for private processes (processes involving clinical and financial systems) from having to implement these methods and requirements, offloading them to the B2B domain.

The support of CAQH rules signifies TIBCO's commitment to the healthcare market, which has long been served by its BusinessConnect™ and Foresight® software product lines. TIBCO is powering six 6 out of eight regional medicare administrative contractors in the nation, half of the top 25 BlueCross / BlueShield insurers, and numerous insurance organizations at the state and municipal levels. Beyond healthcare, TIBCO's mission is to help all customers gain competitive advantages through interconnecting everything with our complete integration platform and augmenting intelligence through our broad analytics platform. We help our customers integrate their people, data, and systems and to better manage and understand their business to make decisions and act in real time. For more information about TIBCO B2B in Healthcare, please [contact us](#).



Global Headquarters
3307 Hillview Avenue
Palo Alto, CA 94304
+1 650-846-1000 TEL
+1 800-420-8450
+1 650-846-1005 FAX
www.tibco.com

TIBCO fuels digital business by enabling better decisions and faster, smarter actions through the TIBCO Connected Intelligence Cloud. From APIs and systems to devices and people, we interconnect everything, capture data in real time wherever it is, and augment the intelligence of your business through analytical insights. Thousands of customers around the globe rely on us to build compelling experiences, energize operations, and propel innovation. Learn how TIBCO makes digital smarter at www.tibco.com.

©2018, TIBCO Software Inc. All rights reserved. TIBCO and the TIBCO logo, and BusinessConnect and Foresight are trademarks or registered trademarks of TIBCO Software Inc. or its subsidiaries in the United States and/or other countries. All other product and company names and marks in this document are the property of their respective owners and mentioned for identification purposes only.

03/21/18