

# TIBCO Nimbus

## BENEFITS

### IMPROVE OPERATIONAL EFFICIENCY

At the heart of operational excellence is collaboration. Nimbus provides effective collaboration that cuts through organizational silos and complex environments to deliver successful change programs and continuous improvement.

### REDUCE NON-COMPLIANCE

Regardless of industry, the cost of compliance (audits, fines, etc.) is one of the fastest growing issues in business today. Nimbus provides a single, governed, auditable repository of process information that has helped thousands of companies increase their compliance with regulatory and standards bodies while simultaneously reducing the cost of maintaining and substantiating compliance.

### RETAIN INSTITUTIONAL KNOWLEDGE

Institutional knowledge (IP) shouldn't be leaving your organization with your employees. Process documentation safeguards and makes institutional knowledge accessible.

### COLLABORATE ACROSS THE ENTERPRISE

Nimbus enables feedback and effective collaboration to support process improvement with rich what-if analytical features, providing a platform for continuous improvement across the enterprise.

### REDUCE TIME TO PRODUCTIVITY

A how-to guide for your enterprise allows new employees to immediately find the proper way to perform job related activities and to immediately become productive team members.

### ROI-DRIVEN SUCCESS

Return on investment should be the basis for all process improvement and automation projects. Nimbus activity-based costing provides provable ROI and business cases for process transformation and automation projects.

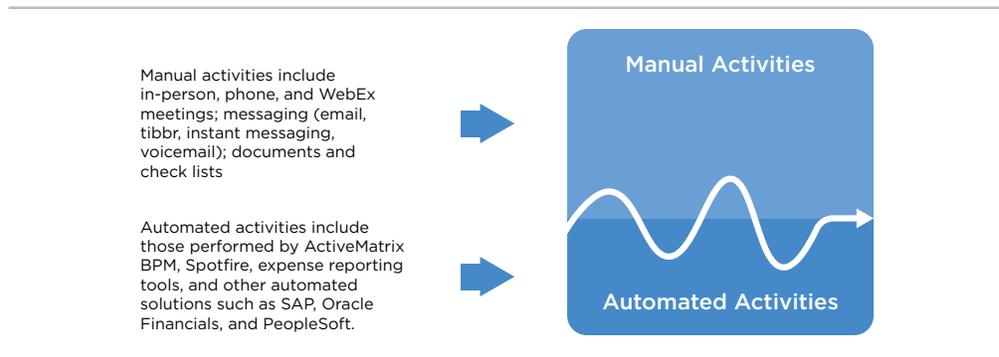
## AT A GLANCE

TIBCO Nimbus™ is a business application for process documentation. By presenting an easy-to-understand visualization of how people, processes, and systems should interact, it enables communication and simplification of processes to improve how businesses operate. TIBCO Nimbus is available as a hosted cloud service as well as an on-premises installation.

## DOCUMENT THE FULL END-TO-END PROCESS

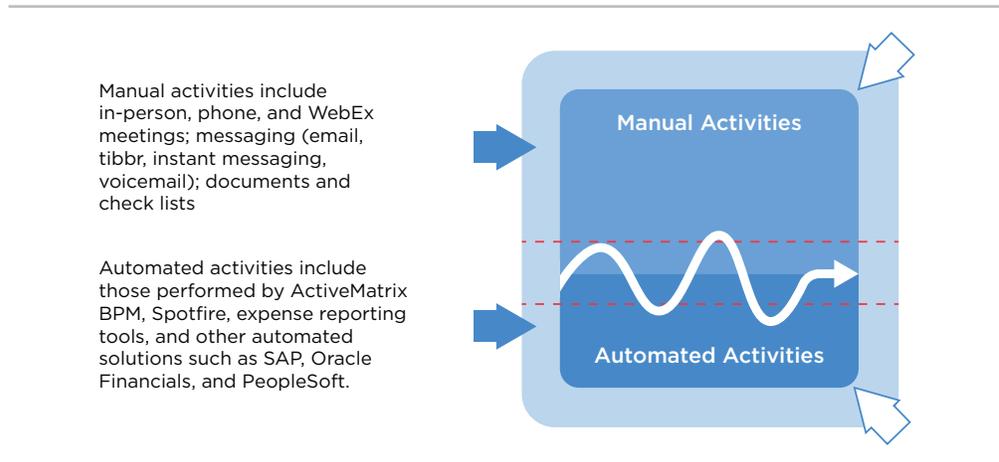
In most industries, automated activities and processes account for a small percentage of an enterprise's daily operations, with manual activities making up the majority. Most processes will include a mixture of manual and automated activities.

TIBCO Nimbus documents your entire process from the business user's perspective. It provides a single end-to-end view that highlights any gaps, redundancies, or inefficiencies, as well as the handoffs between manual and automated activities.



## SIMPLIFY AND RATIONALIZE YOUR PROCESSES

Once you have a single end-to-end view of your process, TIBCO Nimbus enables you to identify and eliminate non-value adding activities, view the full business impact of proposed changes, perform cost-based analysis, and calculate a clear return on investment (ROI) for process improvement and automation projects.



**BENEFITS CONTINUED**

**IMPROVE BUSINESS REQUIREMENTS ACCURACY**

Business requirements captured using a visual notation are more accurate and leave less room for misinterpretations. Business users can use Nimbus to document their needs and business process requirements.

**ACCESS AT THE POINT OF NEED (MOBILE)**

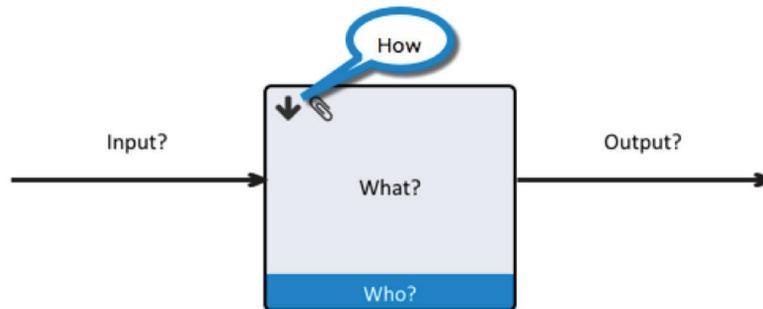
Business end users are not always sitting at a desk. In fact, most are in the field, on a factory floor, on the road, or somewhere away from their desk. That's why Nimbus has been designed for use on mobile devices. People want to access process information at the point of need, not just at their desks.

**SUSTAIN IMPROVEMENT**

Nimbus encourages business processes to become core to how an organization operates. It provides the entire organization a single source of truth about how activities should be completed and engages it in processes and their improvement.

**EASY TO CONSUME NOTATION**

TIBCO Nimbus provides a view of the business process that is easily understandable to business end users. It takes away the complexities that accompany other notations, such as BPMN and simply describes: what needs to be done, what is required to do it, how to do it, who should be doing it, and what outputs to expect.



**A HOW-TO GUIDE FOR YOUR ENTERPRISE**

Nimbus™ provides storyboards that walk users through a job-related activity or use case. Storyboards are able to connect tasks and steps from across many different enterprise level processes to provide each user a personalized step-by-step guide of how to accomplish different tasks.

A collection of storyboards are presented in a personalized dashboard containing graphical landing and navigation pages to make finding the right process simple and intuitive. This information comes together to create a how-to guide for your enterprise.



A how-to guide empowers employees with the ability to find the right information whenever and wherever they need it to accomplish work. This resource is useful for new employee training, for existing employees to review how to accomplish uncommon tasks or exceptions, and for communicating changes or introducing new products or services to the whole organization.

**BUILT-IN COLLABORATION**

Nimbus was designed to simplify collaboration around process improvement. This simplification includes stakeholder collaboration, process change requests, process change sign-offs, and the ability to assign actions to individuals or groups. Nimbus collaboration can also be enhanced with TIBCO's social networking platform tibbr®.

## FEATURES

### ENTERPRISE SCALABILITY

Nimbus is currently in use by thousands of companies around the world. These instances range from several hundred to tens of thousands of users at large global enterprises.

### PERSONALIZED DASHBOARDS

Personalized dashboards deliver the right information to the right people and support critical communication and collaboration tasks such as discussions, process reviews, approvals, and change notifications.

### SHAREPOINT INTEGRATION

You can integrate the Nimbus web server into SharePoint, allowing users to access processes, documents, to-dos, and storyboards from within your existing SharePoint environment.

### SAP INTEGRATION

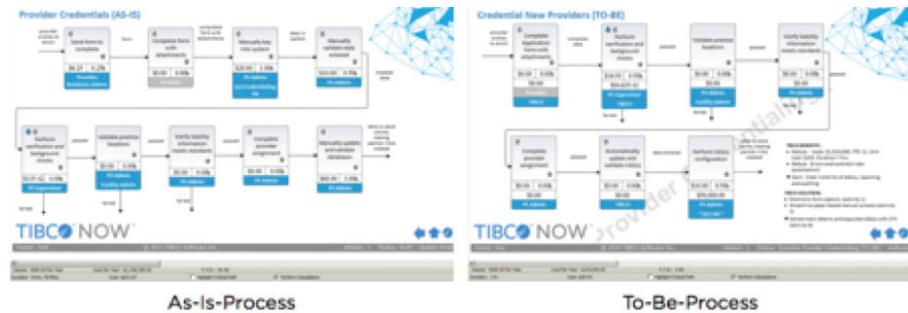
Nimbus offers SAP certified integration between Nimbus and SAP Solution Manager. This allows the synchronization of SAP Solution Manager Business Blueprint process hierarchies with Nimbus Statement Sets.

### ACKNOWLEDGEMENTS AND ACTIONS

Content is targeted to users based on their roles and groups; once information is published, interested users get alerted, and everyone sees the new content immediately. There is also the ability to receive acknowledgements from users to serve as auditable records of notification and training.

## AUTOMATE WHERE IT COUNTS

Just because you can automate a process, doesn't always mean you should. Nimbus has very powerful features, such as activity based costing (ABC) for building business cases to justify automation projects and prove ROI. For example, which process will give you the highest ROI or solve the biggest business problem? Is the exception worth automating, or should it remain manual (and documented)? ABC features allow you to automate where it counts and not just where you think it might be useful.



To-be-process reduced costs by \$1 million, full-time employees (FTE) by 21, unit costs by \$204, and duration by 7 hours.

## ATTRIBUTES AND CAPABILITIES ACTIVITY BASED COSTING (ABC)

Nimbus ABC is a powerful analysis tool that provides the costs associated with a process. These costs can be used for validating and ranking potential business process improvements and automation. ABC allows you to explore the costs for simple volume changes, decisions points, resource replacements or alternatives, and process simplification. This information can be used to build business cases to justify automation projects and prove ROI.

Some of the ABC calculations and adjustment variables are:

- Trust
- Resource Cost
- Duration
- Volume
- Full Time Employees
- Probabilities
- Early/Late Start
- Early/Late Finish

## TIBCO ACTIVEMATRIX BPM INTEGRATION

Business requirements captured using a visual notation are more accurate and leave less room for misinterpretations. Business users can use Nimbus to document their needs and business process requirements for TIBCO ActiveMatrix® BPM projects. Automation task types in a Nimbus diagram allow the appropriate information to be captured for import into TIBCO Business Studio™ for implementation and automation in ActiveMatrix® BPM.

**SUPPORTED PLATFORMS AND STANDARDS**

**SERVER OPERATING SYSTEMS**

- Microsoft Windows Server 2008 R2 SP1, 2012 R2 x86 and x64

**AUTHOR CLIENT OPERATING SYSTEMS**

- Microsoft Windows 8 Client, 8.1 Enterprise, 7 SP1
- Microsoft Windows Server 2008 R2 SP1, 2012 R2 x86 and x64

**WEB BROWSERS**

- Google Chrome 54.0.x both 32- and 64-bit
- Microsoft Internet Explorer 11.0.x both 32- and 64-bit
- Mozilla Firefox 47.0.x

**SUPPORTED INTEGRATIONS**

- Microsoft SharePoint SP3 2013; SP2 2010, 2013 (Must use the SharePoint 2010 template.)
- Office Integration Server 2013, 2013 Professional Plus, 2010, 2003
- SAP Solution Manager 4.0, 7.0

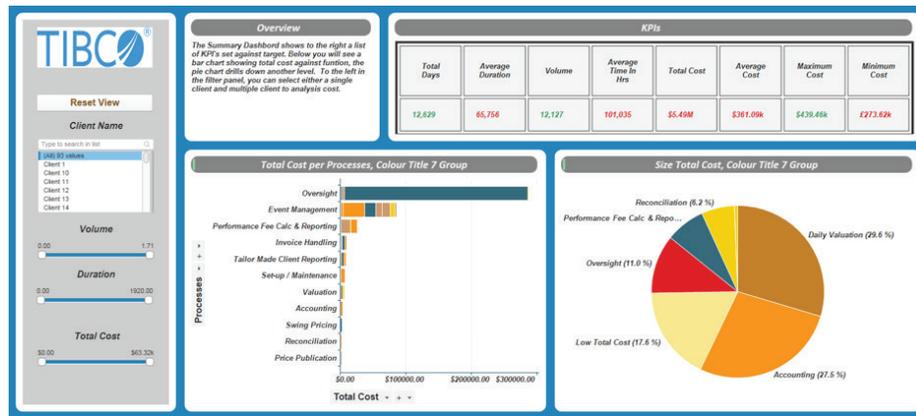
**LANGUAGE LOCALIZATIONS**

- Dutch
- English (UK)
- English (US)
- French
- German
- Portuguese (Brazilian)
- Spanish
- Swedish
- Turkish

**PROCESS AND PROGRAM ANALYTICS**

Adding Nimbus analytics to your environment unlocks a wealth of process related data. Rather than viewing content as static reports, Nimbus analytics makes it possible for business users to reveal hidden patterns and trends within their processes.

Nimbus analytics leverages the power of TIBCO Spotfire® visual analytics. Visual reports are created that access information from Nimbus and can draw from not only process diagrams, but also information related to their governance, modification, audit records, and so on. This capability allows program and process analytics to be embedded directly in the process maps.



**WEB-BASED AUTHORING**

Nimbus allows the process author to create and edit process diagrams, maps, storyboards, and statement and data tables; attach and view documents; and create and manage drilldowns.



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