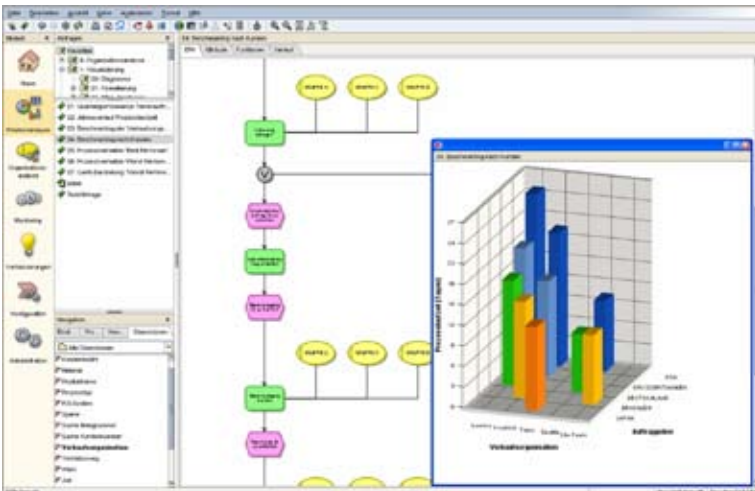


TIBCO iProcess Analytics

When organizations leverage business process management (BPM) software to centrally model and manage more of their business processes, they face the challenge and opportunity to monitor and continuously improve the efficiency and effectiveness of those processes.

TIBCO iProcess™ Analytics software enables organizations to analyze, evaluate and monitor business processes, providing deep insight into the performance of key processes and the knowledge needed to continuously improve them. iProcess Analytics combines current and historical process data and presents this data via intuitive dashboard views. An integrated early-warning system monitors all running instances and triggers alerts when deviations against planned values occur, thus enabling organizations to react quickly and take rapid corrective action. iProcess Analytics is a powerful addition to TIBCO's proven BPM software, which is deployed at over 800 customer sites with over 500,000 users.



TIBCO iProcess Analytics provides an intuitive graphical interface and deep insights into process performance data.

AT A GLANCE

TIBCO iProcess Analytics is an OLAP-based analytics tool that gives business managers a timely and actionable view of process performance through highly configurable interactive dashboards.

BENEFITS

- Improves the value and actionability of information about the efficiency and effectiveness of business processes by presenting information in context of historical data. This allows organizations to make more informed decisions and make timely and critical changes to their processes.
- Increases the predictability of operations by enabling the rapid identification of deviations. Organizations can take corrective action in order to eliminate process bottlenecks and reallocate resources to critical processes.
- Increases the effectiveness and value of TIBCO's proven BPM software by enabling the measurement and optimization of business processes managed by that software.

ATTRIBUTES & CAPABILITIES

Performance Monitoring Dashboards

- Dashboard view enables the visualization of currently running processes and uses icons such as traffic lights to highlight deviations from planned values, as well as qualitative data relating to process executions.
- Enables users to drill down into process instance data based on common process mining techniques.
- Enables line managers to analyze the effectiveness and efficiencies of business processes at the aggregate or individual level.
- Comes with out-of-the-box process metrics (e.g. throughputs, cycle times, costs, resource usages and frequencies) that can be customized to suit the organization's operations and specific requirements for performance management.
- A configuration wizard helps users create their own view of information that meets their needs, so it can be used by department heads, CTOs and senior level executives who need different amounts and granularity of data.

Comprehensive Auditing and Analysis

- Detailed audit trail of process execution data is available on drill down in the form of a graphical process model and automatically generated process chain, so users can identify processes that may serve as a model for best practices.
- Historical data is available for analysis based on the selected key performance indicators (KPIs). Identification of processes that do not conform to predefined criteria are visually highlighted as candidates for optimization.

Collaboration for Continuous Process Improvement

- Encourages collaboration between business users for sharing analysis results and determining improvement targets.

To learn more about TIBCO iProcess Suite software and why TIBCO is a BPM leader, visit <http://www.tibco.com/solutions/bpm>.

PLATFORM, STANDARDS AND SECURITY

- Front-end platform: Windows NT/2000/XP
- Front-end browser: Internet Explorer 5.0.1 or later, Netscape Navigator 4.7 or later
- Runtime environment: Java 2 (JRE 1.4.1)
- IPA Server platform: Windows NT/2000/XP, Solaris
- Database: Microsoft SQL Server 2000, Oracle 8/8i/9i
- Web Server: Any (Apache or Microsoft Internet Information Server are recommended)

TIBCO Software Inc. (NASDAQ: TIBX) is the leading independent business integration software company and a leading enabler of real-time business, helping companies become more cost-effective, more agile and more efficient. TIBCO has delivered the value of real-time business, what TIBCO calls The Power of Now[®], to thousands of customers around the world and in a wide variety of industries.

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